

## Clinical Learning and Working Environment

**Effective:** July 1, 2018  
**Reviewed by GMEC:** June 12, 2018  
**Initial Approval by GMEC:** August 4, 1993

### Statement

The clinical learning and working environment is safe for patients, meets the physical needs of residents/fellows, is free from harassment, and is conducive to resident/fellow education. It also provides an environment in which residents/fellows have the opportunity to communicate and exchange information, raise concerns and provide feedback to without intimidation or retaliation, and in a confidential manner as appropriate.

### Associated Policy(ies)

Duty Hours  
HIM for Inpatients & Teaching Clinics  
Professionalism  
Supervision of Medical Students  
Supervision of PH Resident Physicians  
Transitions of Care

### Responsible Positions (Title)

Residents & Fellows  
GMEC members  
PH Quality Officers  
DIO  
GME Office

### Equipment Needed

*None*

### Procedure Steps, Guidelines, Rules, or Reference

Palmetto Health is responsible for oversight and documentation of resident/fellow and faculty engagement in the following general areas, with attention to specific ways of operationalizing these:

#### Patient Safety

- Reporting of adverse events, near misses, and unsafe conditions
- Education on patient safety
- Culture of safety

#### Quality Improvement

- Residents have access to data to improve systems of care, reduce health care disparities, and improve patient outcomes
- Residents have opportunities to participate in quality improvement initiatives.

#### Transitions of Care

- It facilitates professional development for core faculty and residents/fellows regarding effective transitions of care
- It ensures participating sites engage residents/fellows in standardized transitions of care consistent with the setting and type of patient care

#### Supervision issues

- Residents/fellow supervision is consistent with institution and program-specific policies
- Residents/fellows can report inadequate supervision in a protected manner that is free from reprisal

#### Well Being

- Resident/fellow duty hours are consistent with ACGME Common Program Requirements and specialty/subspecialty-specific Program Requirements across all programs, addressing areas of non-compliance in a timely manner
- Systems of care and environments that facilitate fatigue management and mitigation for residents/fellows
- It oversees an educational program for residents/fellows and core faculty members in fatigue management and mitigation

#### Professionalism

- Systems educate and monitor residents/fellows and core faculty members' fulfillment of educational and professional responsibilities, including scholarly pursuits
- Residents/fellows accurately complete required documentation
- Systems educate and monitor residents/fellows mistreatment

#### References

ACGME Institutional Requirements

ACGME Common Program Requirements